

Statement of continued support

Our statement of continued support

Particip GmbH – Your Partner in change was founded in 1989 and is now an independent, internationally-recognised consultancy company, offering the expertise and the know-how gained in over a thousand assignments worldwide. As a multi-cultural company, our services focus on international development and include monitoring and evaluation, capacity and organisational development, technical assistance, policy advice, development of management guidelines at policy, programme and project level, and studies, surveys and analyses – all services covering a broad variety of sectors and themes. For more information about Particip please visit our website at (http://www.particip.de).

As a consultancy in international development cooperation our overall approach focuses on sustainable development in accordance with the UN Millennium Development Goals.

The great coherence of our corporate values with the ten UN Global Compact principles encouraged us to become a signatory of the UN Global Compact on 7 September 2007. This is our fifth Communication on Progress (COP). As stated in our Mission Statement one of our corporate objectives is staff commitment. Hence. our company's most valuable asset is our people. In this regard we are glad to communicate very positive progress concerning most of our labour performance indicators. In February 2013 we participated in the first "familyNET Award" initiated by the Ministry of Finance and Economy of the German federal state of Baden-Württemberg. With our existing family-friendly measures we were ranked second best company in the section 50-99 employees. For the upcoming performance period we will deepen our efforts to maintain the good standards established so far regarding the ten UN Global Compact principles and to achieve the targets we set ourselves for the next 12 months.

Johannes G. Walter Managing Director



Human Rights

Principle 1

Business should support and respect the protection of internationally proclaimed human rights

Principle 2

Business should ensure that they are not complicit in human rights abuses

Our commitment

We openly commit ourselves to complying with internationally proclaimed human rights in accordance with the UN Declaration of Human Rights and to observe the national laws in all countries we work in. We fully abide by the principles of non-discrimination against anyone regardless of gender, religion, colour, disability or origin.

We are aware that human rights are less protected in some of the countries we work in than in Germany, where our headquarters are located.



We therefore attach importance to the fact that our commitment is not only binding for our permanent staff in our headquarters in

Freiburg and our branch in Brussels, but also for all freelance experts contracted by us for short- or long-term assignments at home or abroad.

Since August 2010 Particip has an official Code of Conduct. All staff in our headquarters in Freiburg and our branch in Brussels signed it in order to ensure their assent. The Code of Conduct lays down our ethical principles, provides our internal staff with a practical guideline while working to the highest professional standards in development consulting and sets a framework for action.

Particip Code of Conduct is issued along with all new work contracts and is published on the company's website. It is based on internationally accepted guidelines and models, such as the UN Global Compact Principles. Regarding the issue of human rights, the Code of Conduct covers the following points:

- We obey the laws and regulations in the countries we operate in, and accept responsibility for our actions worldwide. We openly commit ourselves to comply with internationally proclaimed human rights in accordance with the UN Declaration of Human Rights and to observe the national laws in all countries where services are provided. Equally, we fully respect the political, cultural and religious practices prevailing in the country of operation.
- We fully abide by the principles of equality and nondiscrimination against anyone regardless of gender, skin, colour, religion, culture, age, disability or origin. All business partnerships are fair, transparent and based upon mutual respect.

In order to guarantee adherence to Particip's ethical principles, an internal person of trust can be addressed confidentially whenever a staff member considers that one of Particip's ethical principles is not being complied with. It is guaranteed in the Code of Conduct that no employee or expert will suffer adverse consequences for reporting any disregard of Particip's ethical principles.

We ensure "equal pay for equal work" by using a transparent remuneration structure for our permanent staff directly involved in project work irrespective of any personal circumstances such as gender. Requirements to be met for achieving different salary levels are clearly defined and available to all employees.

The gender ratio among our staff has slightly moved to the disadvantage of male staff but is still fairly balanced.

Performance

GRI Indicator LA 13: Percentage of employees in following categories (based on full-time equivalent)

		2011	2012	2013 ¹
Gender	Female %	55%	55%	56%
	Male %	45%	45%	46%
Age	under 30 years old	29%	28%	17%
groups	30 – 50 years old	63%	63%	73%
	Over 50 years old	8%	8%	10%

GRI Indicator LA 13: Composition of senior management in following categories (based on full-time equivalent)

		2011	2012	2013 ¹
	Female %	17%	17%	17%
Gender	Male %	83%	83%	83%
	under 30 years old	0%	0%	0%
Age groups	30 – 50 years old	67%	67%	50%
	Over 50 years old	33%	33%	50%

GRI Indicator LA 14: Ratio of basic salary of men to women

Our remuneration system applies irrespective of gender, hence this ratio is 1:1.



Targets

 Ensure the good practice standards are maintained.

¹ Estimates

Labour

Principle 3

Business should uphold the freedom of association and the effective recognition of the right to collective bargaining

Principle 4

Business should support the elimination of all forms of forced and compulsory labour

Principle 5

Business should support the effective abolition of child labour

Principle 6

Business should support the elimination of discrimination in respect of employment and occupation As regards overtime worked we achieved our goal of reducing it to 9.10% in 2012. We will try to keep it under 10% for 2013.

The slight reduction in regard to permanent work contracts may be explained by the fact that several employees are on maternity leave but plan to come back after a certain time. Hence we recruited fixed-term replacements.

Besides our transparent remuneration system for fixed salary levels, a flexible salary based on the company's profit margin is added to the fixed salary in order to enable employees to participate in the company's success.



Our commitment

Our company's most valuable asset is our people. We offer our staff long-term professional and personal development perspectives. In this regard we are glad to have been able increase the percentage of employees former employed as student assistants or inters to 17.65% in 2013.

Within our family friendly human resources policy we seek to provide our staff with flexible working structures, allowing all staff members to find their individual work-life balance. Therefore we maintained our offer of flexible working time, part-time and home office possibilities to all employees. In this regard we are glad to have significantly increased the percentage of part-time employees.

Performance

GRI Indicator LA 2: Employee turnover in following categories

(based on total no. of employees)

		2011	2012	2013 ¹
	Female %	4%	9%	4%
Gender	Male %	7%	4%	2%
	under 30 years old	2%	0%	4%
Age groups	30 – 50 years old	9%	11%	2%
	Over 50 years old	0%	2%	0%

Percentage of part-time employees (based on total no. of employees)

2011	2012	20131
15.56%	19.15%	23.53%

GRI Indicator LA 3: Benefits provided to full-time employees that are not provided to temporary or to part-time employees

Provided to Benefit	Full- time em- ploy- ees	Tempo- rary em- ployees	Part- time employ ploy- ees
Accident in-			
surance	yes	yes	Yes
Company pension scheme	yes	yes	Yes
Allowance for childcare	yes	yes	Yes
Allowance for homework	yes	yes	Yes

Percentage of overtime worked (based on regular working hours)

2010	2011	2012	2013
7.41%	11.64%	9.10%	n.a.

Percentage of permanent staff members formerly employed as student assistants or interns (based on total no. of employees)

2011	2012	20131
8,89%	10.64%	17.65%
0.09%	10.04%	17.05%

Percentage of permanent work contracts (based on total no. of employees)

2011	2012	20131
86.67%	93.62%	92.16%

Targets

- Keep overtime worked under a maximum of 10% in 2013
- ¹ Estimates

Environment

Principle 7

Business should support a precautionary approach to environmental challenges

Principle 8

Business should undertake initiatives to promote greater environmental responsibility

Principle 9

Business should encourage the development and diffusion of environmentally friendly technologies

Our commitment

We actively contribute to environmental awareness and are committed to minimizing the negative environmental impacts of our day-to-day work. Amongst others the location of our headquarters in Freiburg in a "plus-energy building" shows our environmental commitment. Plus-



energy buildings are characterized

by on average generating more energy than its inhabitants spend.

We kept on our policy, that no employee is provided with an own company car. The company owns one car that is at everyone's disposal for business purposes. In exchange, PTC provides *Bahncard50* - a German Rail loyalty card that offers a 50% discount - to all travelling employees. Travels within Europe are therefore mainly undertaken by train. Further, most employees come to work by bike or by public transport. Only very few colleagues occasionally come by car.

We support the DHL GoGreen climate protection project by combining our shipments with DHL GoGreen service whenever possible. DHL calculates our CO2 emissions generated by transport using a method based on the ISO 14064 standard. In accordance with the specifications of the Kyoto Protocol, these emissions are offset by climate protection projects.

Particip is part of Astrale GEIE, which is a consortium of ten companies spread across Europe. Astrale calculates our CO2 emissions considering means of transport and distance. We pay the

calculated amount on a voluntary basis. Particip's contribution is allocated to an Armenian tree project.



Performance

GRI Indicator EN 4: Indirect energy consumption

	2011	2012	2013 ¹
kWh	40,589	38,804	40,000
Turno- ver [€] per mille	14,531,231	15,855,696	17,030,000
kWh / turnover			
per mille	2.79	2.45	2.35

GRI Indicator EN 1: Materials used

	2011	2012	2013 ¹
Copies	241,779	249,876	315,000
Turno- ver [€] per mille	14,531,231	15,855,696	17,030,000
Copies / turnover per mille	16.64	15.76	18.50

Company car use

	2011	2012	2013 ¹
km	6,547	7,961	11,000
Turno- ver [€] per mille	14,531,231	15,855,696	17,030,000
km / turnover per mille	0.45	0.50	0.65

Targets

- Strengthen our efforts in order to reduce the use of the company car.
- ¹ Estimates



Anti-Corruption

Principle 10

Business should work against corruption in all its forms, including extortion and bribery

Our Commitment

As an actor in international development cooperation, we are convinced that our company's longterm success is not feasible at the expense of a few individuals or the general public, but solely in a sound, trustful and fair societal environment.

We therefore attach great importance to the fact that our staff members know and adhere to Particip's no-tolerance policy regarding corruption.

All contracts with freelance experts clearly refer to the issue of corruption. By signing his/her contract the freelance expert agrees amongst others with the following points:

- The contractor shall not accept any commission, discount, allowance, indirect payment or other consideration in connection with, or in relation to, or in discharge of, his obligations under this contract.
- In context of services provided by the Contractor he shall not accept or give any favour, gift or remuneration from or to any source external to Particip without obtaining its approval. Otherwise, Particip may, without prejudice to any accrued rights of the Contractor under this contract, terminate this contract

The Particip Code of Conduct for our internal staff members covers the following points regarding the issue of anti-corruption and transparency, which are highly interrelated in our point of view:

- We understand corruption as one of the biggest obstacles to development. We therefore do not give or accept any favours, gifts or remuneration from or to any source external to Particip. Equally, Particip will neither tolerate nor accept any abuse of entrusted power for private gain. We are fully aware of our corporate responsibility to ensure that development funds are used responsibly and taking into account high ethical considerations.
- 2. We understand transparency as an essential principle of our work. We therefore see it as our duty to act visibly, predictably and comprehensibly.

In order to guarantee adherence to Particip's ethical principles, an internal person of trust can be addressed confidentially whenever a staff member considers that one of Particip's ethical principles is not being complied with. It is guaranteed in the Code of Conduct that no employee or expert will suffer adverse consequences for reporting any disregard of Particip's ethical principles.

